

Verifying Utility Employee Identity

BEA cares about public safety. One of the reasons why all BEA employees carry official BEA identification (ID) badges with them always is to reduce the possibility of our customers being “scammed”. These ID badges are readily visible on the front or in the possession of all BEA personnel.

If someone claiming to be a BEA employee asks to enter your home, ask to view his or her ID badge, even if you initiated the contact to the utility. Also, please be advised that BEA employees should not ask to enter a customer’s home. All BEA field personnel, while on the job, are required to wear uniforms bearing BEA’s logo, both during and after regular business hours.

However, even professional-looking badges may have been forged, so always feel free to call BEA at 731-658-5257 OR 800-332-0457 to verify that someone has been dispatched to your address. If you are still uncertain, refuse entry to the individual and call 911.